

Westminster Health & Wellbeing Board

Date: 13 July 2017

Classification: General Release

Title: City for All

Report of: Chairman of the Health & Wellbeing Board

Wards Involved: All

Policy Context: City for All

Joint Health & Wellbeing Strategy for Westminster North West London Sustainability & Transformation

Plan

Financial Summary: N/A

Report Author and Ezra Wallace, Head of Corporate Strategy

Contact Details: ewallace@westminster.gov.uk

1. Executive Summary

- 1.1. The Westminster Health & Wellbeing Board is committed to regular strategic discussions to share and discuss each member organisation's priorities for the city. This paper outlines the council's City for All strategy and its fit with the Health & Wellbeing Strategy. The Board is invited to consider how their priorities for Westminster align and complement one another.
- 1.2. City for All is our three year vision and strategy for the council and the city. Now in its third year, City for All 2017/18 sets out three priorities and five programmes to build a city where every single person has the opportunity to realise their potential, where providing affordable housing gives the best possible prospects for people to thrive and where enabling businesses to flourish creates economic prosperity that everyone can benefit from.
- 1.3. To achieve this vision our three priorities are to:
 - Put civic leadership and responsibility at the heart of all we do.

- Promote opportunity and fairness across the city.
- Set the standards for a world class city.
- 1.4. These priorities will be delivered by five programmes:
 - Civic leadership. Our community relies upon the civic pride and leadership shown by individuals and businesses every single day. We will make sure that nobody feels left behind and that we give everybody a stake in the future of our great city.
 - Building homes and celebrating neighbourhoods. We will lead the housing debate, providing good quality and truly affordable housing, proving that this is possible even in the centre of London. Having a secure home gives people the opportunity to take decisions that are right for them and their families, can help improve health and contribute to shaping neighbourhoods where people look out for one another and are proud to live.
 - Greener City. Westminster's location in the heart of a major world capital provides the opportunity for our greener city plan to inspire change and lead the way. We will make Westminster an example to all, with cleaner air and widely prized open spaces that are the envy of the world.
 - World Class Westminster. We will give everyone in our community a stake
 in making Westminster a world class city. Westminster belongs to its
 residents and businesses, but it also belongs to the millions of people who
 visit it every week. We will make sure that businesses that play their part
 are rewarded and use our powers to protect residents and visitors from
 those that do not have a positive impact.
 - Smart Council. We want to provide the best customer experience for our residents, making it as easy as possible to access local services. We will take responsibility for dealing with problems in full the first time and working with people and families to prevent more complex issues developing.
- 1.5. The Joint Health & Wellbeing Strategy for Westminster 2017 22 is fully aligned with the vision and priorities of both City for All and the North West London Sustainability & Transformation Plan. It sets out our shared vision and goals for the health and care system in Westminster, and identifies the priority areas which the health and care system will work together on over the next five years.

1.6. In addition, the council is guided by the delivery principles set out in our One Front Door Standard as defined by the Leader of the Council in her speech to Council in March 2017:

"As we seek to deliver our priorities, we also need to be a smarter council with a constructive approach. A council that thinks like a resident or a business and not a bureaucrat. A council that has one front door where all our services come together seamlessly for our customers. So this year we are having a bonfire of the silos – this council works better when it works together. People don't care which department sorts out their problem just as long as it gets sorted. I will set a new standard for service delivery – the City for All Standard – every service will be tested against our priorities, delivered through the lens of our customers and challenged to go further and faster."

2. Key Matters for the Board

2.1. The Board is invited to:

- Consider your organisation's priorities for Westminster and how the align and complement, or may potentially conflict, with City for All
- Identify areas for further collaboration in creating a city in which everyone has access to the best opportunities to be healthy and well, including:
 - a) The use of our estates to improve access to preventative services
 - b) The practice of frontline workers to make sure that people get the right support at the right time and in the right way no matter how they first make contact with public services
 - c) The use of technology to share date and support collaboration across different professional disciplines

3. Legal Implications

None

4. Financial Implications

None

If you have any queries about this Report or wish to inspect any of the Background Papers please contact:

Ezra Wallace

Email: ewallace@westminster.gov.uk

Telephone: 020 7641 3056

APPENDICES:

None

BACKGROUND PAPERS:

Health and wellbeing strategy for Westminster 2017-2022 City for All 2017-18